



INTEGRATED MANAGEMENT SYSTEM POLICY

Quality Environment Safety

Gessi S.p.A. has been designing and producing exclusive furnishing objects for bathroom, kitchen, private and public wellness for more than 20 years; the Gessi brand is today worldwide synonymous with quality and design in exclusive living environments, be they hotels, spas, yachts or private residences.

The production of sanitary tapware and bathroom accessories is done in harmony with environmental and safety issues.

In absolute contrast to the widespread race to outsource 'core' activities and relocate production units, Gessi realises each phase and each component of the product in-house, following best practice models in business and the principles of 'green' production, with very high technology, very low environmental impact, high ethical responsibility towards workers, and very high-quality standards.

The activities are supported by the systematic application of the integrated quality-environment-safety management system in compliance with the requirements of the reference standards to enable the needs and expectations of customers and all relevant stakeholders in general to be determined and converted into operational requirements.

To achieve its goals, Gessi has planned to:

- offer super-premium level products;
- achieve maximum customer satisfaction also through the provision of dedicated services;
- meet legislative compliance requirements concerning quality, safety and the environment;
- implement every effort in organisational, operational and technological terms to:
- limit negative environmental impacts: nickel-free production, responsible water consumption, gradual replacement of packaging with lower-impact alternatives, use of electricity entirely from renewable sources, constant improvement of the waste/production ratio and maximisation of waste recovery;
- improve safety conditions: ensuring healthy working environments, systematic updating of production plant and processes (development of alternatives to the use of hexavalent chromium), increasing workers' awareness also through dedicated voluntary training actions so as to try to minimise negative events (injuries, occupational illness and accidents), continuous consultation and participation of workers in the development and maintenance of the integrated management system;
- involvement and increased awareness also of their suppliers;
- assess in advance the effects of new processes and/or products or changes to existing ones;
- prepare plans to mitigate risks or develop opportunities through objectives and targets integrated with the operational management of activities and business development programmes aimed at continuous improvement;

This document is made available to all interested parties via the company website.

Serravalle Sesia, 12/10/2020